#### **GENERAL**

Louis Ucci our controller will be the person responsible for receiving feedback on behalf of the organization. Please feel free to contact him at <a href="lucci@ajbuslines.ca">lucci@ajbuslines.ca</a> or by telephone at 705-848-3309 Ext. 2. We will post this information on our website: <a href="http://ajbuslines.ca">http://ajbuslines.ca</a>. We are primarily a school bus company providing school busing to a large area in Northern Ontario. We have offices in the following locations:

Elliot Lake: 2 Charles Walk 705-848-3309 lucci@ajbuslines.ca

Blind River: 370 Leacock ST. 705-356-7889 jshamas@ajbuslines.ca

Little Current: 36 Walcot St. 705-368-0262 <a href="mailto:smackenzie@ajbuslines.ca">smackenzie@ajbuslines.ca</a>

Echo Bay: 3474 Hwy 17B 705-248-2157 <u>info-ssmeb@ajbuslines.ca</u>

Sault Ste Marie: 1327 Industrial Park Cr. <a href="mailto:info-ssmeb@ajbuslines.ca">info-ssmeb@ajbuslines.ca</a>

The public should feel free to contact any of our offices should they identify barriers that currently exist. Our fleet includes over 100 school buses and vans as well as 15 wheel chair accessible vans and 8 motor coaches. We employ over 150 drivers.

We know that accessibility is very important and we will endeavour to improve our plan continuously. We have started by surveying all of our employees and asked them to identify any barriers they are aware of in their workplace.

The public should feel comfortable communicating with any of our offices. All our managers have received accessibility for Ontarians with Disabilities Act training. We realize that accessibility is an ongoing process and welcome feedback. We will be conducting a survey involving all of our employees to help identify barriers. We have consulted with the limited number of our employees who identify as having a disability but look forward to involving a much larger sample for guidance in removing barriers. While this is our first accessibility plan we hope this plan will help us in improving accessibility moving forward. We plan on monitoring our progress and review our plan annually.

#### **EMPLOYMENT**

We currently have very few employees with disabilities. We will try to encourage individuals with disabilities to apply for jobs with us through our website. We will ensure that our local managers have the necessary training to be able to ensure a barrier free hiring process. We will ensure that all employees receive online disability act training.

## **BUILT ENVIRONMENT**

Three of our locations require stairs to gain access. We will endeavour to have ramps built as soon as possible to eliminate this barrier. None of our offices include automatic door openers and this something we can also pursue

# INFORMATION, AND COMMUNICATION TECHNOLOGIES (ICT)

Ensure that all of our employees have access to our meeting places either in person or using technologies such as zoom or team meetings. Ensure that our meeting place has a high level of accessibilities.

# COMMUNICATION, OTHER THAN ICT

Our company realizes that communication used by people can differ in may ways. We will try to ensure that we are cognizant of such styles and will provide both the public and our employees with the tool to make communication better for all people.

# THE PROCUREMENT OF GOODS, SERVICES AND FACILITIES

Moving forward A.J. Bus Lines will pursue procurement with accessibilities in mind from the beginning. The procurement of goods really only applies to future builds that our company may be planning.

### THE DESIGN AND DELIVERY OF PROGRAMS AND SERVICES

We plan to develop internal accessibility policy and review the accessibility levels at each of our locations. We will advertise on our web page as we identify best practices.

## **TRANSPORTATION**

Should they be needed A.J. Bus Lines has 15 wheel chair accessible vans that can be used to transport customers of employees should they require such services.

### **CONSULTATIONS**

A.J. Bus Lines remains committed to building an accessible environment where everyone can participate. Our plan although in its infancy began with a company wide survey. We consulted with the 2 employees we employ that have identified as disabled and plan to reach out to external forces to further our accessibility plan. get. A.J. Bus Lines realizes that accessibility can only be achieved by consulting with outside sources and get feedback from external stakeholders.